



July 9, 2025

Mayor and Members of Council
City of Thunder Bay
500 Donald Street East
Thunder Bay, ON P7E 5V3

REGIONAL OFFICE

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**TRANSITIONAL
LEARNING CENTRE**

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P7A 7T9
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**KENORA/RAINY RIVER
OFFICE**

PO Box 1189
916 Ottawa Street
Keewatin, ON
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MISSION STATEMENT

*To assist individuals,
living with the effects of
brain injury, in attaining
their maximum potential
as they continue living,
loving and doing.*

www.bisno.org

Charitable Registration No.
88685 2748 RR0001



RE: Letter of Support – Temporary Shelter Village at 114 Miles Street East

Dear Mayor and Members of Council,

On behalf of Brain Injury Services of Northern Ontario (BISNO), I am writing to express our strong support for the City of Thunder Bay's Temporary Shelter Village Initiative and the recommended location at 114 Miles Street East.

As an organization BISNO is a non-profit, charitable organization, which provides rehabilitative and support services and Assisted Living Services within the community to individuals with a Brain Injury. BISNO also collaborates with other agencies and professionals in developing and providing a complete range of services in Northern Ontario. We recognize the critical need for safer, supportive, and stable shelter options in our community. We believe this initiative represents a meaningful step forward in addressing the immediate crisis and improving outcomes for those living unsheltered.

The recommended site at 114 Miles Street East offers important advantages, including proximity to services and potential for integrated support delivery. We are particularly supportive of this project and recommended location because: it will be located near services and supports that people are familiar with; being near a transit hub; providing pathways for residents out of homelessness and into housing; supporting a vulnerable population and reducing unmanaged encampments; being the location that will best support residents in being successful in their transition to housing; providing stability and dignity to residents; leading to better health outcomes; etc.

Given our work a vulnerable population, we see real potential to contribute to the success of this project. We are open to exploring how our organization can collaborate with the City, the future operator, and other organizations to support residents and help foster a safer, cleaner, and better community for all.

We respectfully urge Council to approve the Miles Street location and thank you for your leadership in advancing compassionate and practical responses to homelessness.

Sincerely yours

Alice M. Bellavance
Chief Executive Officer, BISNO
Alice.bellavance@bisno.org