

Multi-Year Accessibility Plan Survey

1. Are you: (Check one)
 - A person with a disability
 - A person who supports a friend or family member with a disability
 - A paid worker who supports a person with a disability
2. Have you faced any physical barriers when entering a City of Thunder Bay facility?
3. Have you faced any barriers with customer service at a City facility? If so, please describe. For example; receiving information or communicating with staff
4. Have you faced barriers while attending any City events? If so, please describe these barriers. Please include the event and location.
5. Have you experienced any accessibility upgrades in other cities that you would like to see in Thunder Bay?
6. What is your main mode of transportation in the summer? (Check one)
 - Conventional Transit (Bus)
 - Specialized Transit (Lift+)
 - Active Transportation (walking/cycling/using a mobility device)
 - Drive yourself or get a ride in personal vehicle
 - Taxis or ride-sharing
7. What is your main mode of transportation in the winter? (Check one)
 - Conventional Transit (Bus)
 - Specialized Transit (Lift+)
 - Active Transportation (walking/cycling/using a mobility device)
 - Drive yourself or get a ride in personal vehicle
 - Taxis or ride-sharing
8. Please describe any transportation barriers you may have faced.
9. Is there a certain time of year when you face more barriers? (Check one)
 - Spring
 - Summer
 - Winter
 - Autumn

(Comment box provided)
10. Have you faced any barriers when voting in a Municipal election? If so, please describe. Include the voting location and/or method of voting.

11. How do you learn about the City and City-run events? Have you faced any barriers in accessing information? If so, please describe.

12. Have you heard of Thunder Bay's Accessibility Advisory Committee?

Yes

No

13. Have you heard of the Accessibility for Ontarians with Disabilities Act (AODA)?

Yes

No

14. Do you know who to contact if you experience a barrier when accessing a City building, program, or event?

Yes, if so then who?

No

15. Other comments