Appendix C. Vacant Building Response Plan

Table 4. Timeline and status of Phase One actions.

Description	Actions	Timeline	Status
Collect data to inform work	 Determine the number of known vacant buildings Complete exterior inspections to determine building condition Identify additional sources of data to support prioritization 	Q3 – Q4 2025	In Progress
Prioritize list of known vacant buildings	 Create a priority response matrix Establish internal Steering Committee Rank list of known vacant buildings using priority response matrix 	Q4 2025	In Progress
Operationalize the Vacant Building Security By-law	 Create an online Vacant Building Registry application form Establish internal process in AMANDA to register, review, and monitor new and existing vacant buildings. Create online vacant building complaint form 	Q3 2025 – Q2 2026	In Progress
Proactively enforce the Municipal Standards for Property By-law	 Led by MES Growth can support training efforts to build capacity 	Ongoing	Ongoing
Assign a Building Code Enforcement Officer	 Duties to include: Inspect known vacant buildings on a regular schedule Liaise with MES and Fire Services to inspect buildings received by complaint Coordinate with the Chief Building Official (CBO) to issue orders under the Ontario Building Code Maintain inspection and correspondence records in AMANDA 	Q1 2026	Not Started
Assign a temporary Vacant Building	 Duties to include: Liaise with Building Services, MES, and Fire Services to coordinate and monitor joint enforcement 	Q1 2026	Not Started

Program Coordinator	 Monitor and track complaints Coordinate and monitor the Vacant Building Registry Add new buildings to the Vacant Building Registry in collaboration with property owners & City departments Coordinate internal Steering Committee meetings Develop response plans for priority buildings Coordinate and monitor the implementation of response plans Conduct public education Support the development of Phases 	
	 Support the development of Phases Two and Three 	

Table 5. Timeline and status of Phase Two actions.

Description	Actions	Timeline	Status
Review and assess additional tools that could support ongoing response	 Review and assess tools, including but not limited to progressive fees, inspection fees, and the Administrative Monetary Penalty System Present findings and recommendations to Standing Committee – Growth and City Council 	Q4 2025 – Q2 2026	In Progress
Create property specific response plans	Liaise with Steering Committee to create response plans for priority buildings	Q4 2025 – Q1 2026	Not Started
Implement property specific response plans	Execute response plans and maintain accurate records in AMANDA	Q2 – Q4 2026	Not Started
Monitor implementation and refine processes as required	 Review implementation records and monitor with Steering Committee Propose changes to property specific response plans as required 	Ongoing	Not Started

Table 6. Timeline and status of Phase Three actions.

Description	Actions	Timeline	Status
Launch education campaign for the public	 Create campaign to raise awareness of the complaint process for vacant buildings Establish a webpage with a complaint form and information on municipal response 	Q3 2026	Not Started
Launch education campaign for vacant property owners	 Create campaign to raise awareness for registration process for vacant buildings Targeted communication with owners of known vacant properties 	Q3 2026	Not Started