



Quality of Life Standing Committee Meeting
Additional Information

Tuesday, December 16, 2025, 4:30 p.m.
S.H. Blake Memorial Auditorium

Pages

7. Reports of Administration

7.2 Update – Animal Services Taskforce

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| <p>*7.2.1 Deputation Request</p> <p>Correspondence received from Valerie Mackett on December 11, 2025 requesting to appear before Committee relative to Report 320-2025 - Corporate Services - Licensing & Enforcement - Update - Animal Services Task Force.</p> <p>*7.2.2 Report 320-2025 - Update Animal Services Task Force</p> <p>Attachment A – Animal Services Taskforce
Recommendations and Responses</p> <p>*7.2.3 Report 320-2025 - Update Animal Services Task Force</p> <p>Confidential Memorandum from Keri Greaves, Commissioner – Corporate Services & City Treasurer, dated December 10, 2025 relative to Report 320-2025 - Corporate Services - Licensing & Enforcement - Update - Animal Services Taskforce. (Distributed Separately to Members of Council, City Manager, City Solicitor and Commissioner – Corporate Services & City Treasurer only on Friday, December 12, 2025)</p> | <p>2 - 3</p> <p>4 - 5</p> |
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Hello,

Please note the following response to Speak to City Council has been submitted at Thursday December 11th 2025 6:51 PM with reference number 2025-12-11-020.

- **What would you like to speak to Council about:**

I'm here on behalf of 5,132 residents who have signed this petition, united by a shared concern for the welfare of animals in our community.

- **Is this an item scheduled on a current agenda?:**

Yes

- **If yes, please provide report title or number.**

320-2025

- **Provide as much information as you can about the matter you would like to speak to:**

With regards to Report 320-2025 (Animal Services Update), I want to speak to the ongoing issues and what the community continues to experience.

While the City has taken steps to resumes responses to stray dogs at large and reunite pets on-line, these actions are interim measures and not equivalent to a fully operational municipal shelter that meets community expectations.

- **Provide specific actions you would like Council to take:**

That City Council direct administration to move forward with the Reinstatement of Animal Services

Specifically, I am asking that Council:

Reject any recommendation that excludes reopening; ensuring the facility is re-opened as a city-run service.

Direct administration to develop and implement a plan to reopen and properly operate the facility, including an adoption centre (open to the public), vet care, and sheltering of stray and abandoned dogs and cats.

This action will reflect the strong public support demonstrated by the 5,132 signature petition and ensure the community's need for a municipal Animal Services is met efficiently and responsibly.

- **Have you already been in contact with City staff in regards to the subject matter of your deputation request?**

No

- **Please select the date of the meeting:**
Standing Committee - Tuesday, December 16 2025
- **Please choose**
Deputant
- **First name:**
Valerie
- **Last name:**
Mackett
- **Email:**
vmackett@tbaytel.net
- **Phone:**
(807) 624-8686
- **Organization you represent: (optional)**
New Hope Dog Rescue
- **Please note the names of the presenters that will be attending with you:**
Valerie Mackett and David Mackett
- **Please indicate how you intend to participate in the meeting.**
In Person

Priorities	Actions	Recommended by Administration?	Explanation for Administration Response/Notes	Associated Action Item
Strategic Planning – Rebuilding and Strengthening Animal Services as a Core Municipal Function	Revise by-laws, policies and procedures.	Yes		1c
	Secure council commitment and dedicated funding.	-	Any further funding required will be brought to Council through the Budget process	-
	Public engagement campaign.	Yes	Educate on services provided. Also add a rebrand away from "pound"	1b
	Set up ongoing communication structures (e.g., “Partnership Table” meetings).	Yes	Partnership table meetings monthly or bi-monthly, coordinated by Leadhand	1a
	Create a Strategic Animal Services Advisory Committee (internal + external stakeholders).	Combine with above		1a
	Publish a 1-Year Action Plan with timelines, deliverables, KPIs.	Modified	Present Action Plan to Council (December report) with at least annual report backs	-
	Launch a microchip education + blitz program (partner with rescues, vet clinics, city events).	Yes		1d
Building and Managing Sustainable Rescue Partnerships	Develop and enforce rescue registration/licensing and foster standards.	No	Concern about overstepping on community partners' operations. Standards to be included in official contracts between City and community partners.	2c
	Clear agreements outlining responsibilities, communication expectations.	Yes		2c
	Create an Adoption Pipeline to reduce animal length of stay	Yes		2b
	Increase adoption/foster placement through collaboration with rescues, events and promotions.	Combine with above		2b
	Develop a Rescue Partner Toolkit: Includes agreement templates, care standards, training access.	No	This may be a collective effort discussed at the Partnership Table, but the City should not impose strict rules on partner non-profits	-
	Co-host quarterly Adoption + Education Events with rescue partners.	Yes	Once Partnership Table is arranged	2b
	Set up a donation reserve fund to support rescue activities (transparent, publicly reportable).	No - modified	Modify allowable withdrawals from the Animal Control Donation Reserve to include all programs for the benefit of animals	2a
Staffing, Training, and Internal Structure	Create role clarity - transition from MLEO to dedicated Animal Welfare Officers.	No	MLEOs currently have a structure where mainly Level II is responsible for animal calls; to revisit in the longer-term if model not working	-
	Define job roles, mandates, authority levels.	Yes	Joint meetings with Provincial Animal Welfare Services and Thunder Bay Police Service to align roles and authorities	3a
	First aid, handling, behavior, dispatch triage, biosecurity with ongoing recertification and best practice sharing.	yes	Licensing & Enforcement has implemented a training program and will implement ongoing training for continuous improvement	3b
	Partner with ACT Tactical, PAWS, Humane Canada for certification and online training.	Combine with above	To be researched	3b
	Implement monthly staff briefings and joint trainings with rescue partners.	Yes		1a
	Align bylaws to support animal welfare enforcement clearly and effectively.	Yes		1c

Priorities	Actions	Recommended by Administration?	Explanation for Administration Response/Notes	Associated Action Item
Securing Consistent and Accessible Veterinarian Care	Formal contracts with local clinics, locum programs, and mobile vet services.	Modified	Veterinarian shortage is a barrier. Administration to attempt to find long term veterinary partners; with the introduction of the vet school, this may become easier in the coming years.	4a
	Recruitment of vets and possible partnerships with veterinary school.			
	Explore grant opportunities (Humane Canada, provincial funds) and shared service models with HS and regional shelters.			
	Establish a standing contract or MOU with local vet(s) for spay/neuter and emergency services.			
	Launch a Vet Partnership Strategy with tiered services based on clinic capacity.			
Community Programs, Public Education and Outreach	Public education campaigns	Yes		5a & 1B
	"Who to call" education campaign.	Combine with above		5a & 1B
	Promote microchipping, TNR, spay/neuter.	Combine with above		5a & 1B
	Re-engage "Friends of the Animals" committee.	Yes		1a
	Leverage volunteers for transport, education, and foster support.	No	Could be considered in the long term for walking/adoptions, but currently the facility is not set up for this, and the animals tend to be more difficult to work with than in previous years (aggression).	-
	Partner with HS for mobile spay/neuter days with volunteer drivers.	Yes	Will discuss with Thunder Bay District Humane Society about a program	5b
	Develop a Feral Cat Program in partnership with certified TNR trainers.	No - modified	Fund a rescue to do TNR - vet capacity is a barrier	5c